

GREEN LAKE CRUISE CONTRACT TERMS

CANCELLATION POLICY

Event deposits will be refunded in full if event is cancelled 60 days prior to event date. Deposits may be applied to rescheduled events if rescheduled in the same season of the original event date booking. Groups canceling less than 1 week prior to event date will incur a \$100 canceling fee. Groups canceling within 72 hours of the event will be responsible for all cruise and food charges.

FOOD GUARANTEE

A 72-Hour food guarantee is required. Food guarantees may only be increased 72 hours or less before cruise date.

WEATHER POLICY

Green Lake Cruises Houseboat is equipped to run rain or shine. In the event of severe weather, cruise events may be held dockside until safe weather permits or until cruise time expires. GLC assumes no responsibility for circumstances that arise due to weather related cause. No adjustments will be made to the cancellation policy due to weather.

ALCOHOL POLICY

LAW PROHIBITS ALCOHOL CONSUMPTION BY PERSON UNDER 21. Picture ID Required. Green Lake Cruise reserves the right to refuse alcohol service to passengers who appear intoxicated. No outside beverages are allowed.

All alcohol must be served by GLC Staff. Any misconduct that compromises the safety of the passengers, crew or Houseboat, will result in immediate termination of the cruise/event. Any cruise/event that is terminated due to misconduct that compromises the safety of the passengers, crew or houseboat, will render the group responsible for all event fees. NO REFUNDS WILL BE MADE.

SERVICE CHARGE/ SURCHARGE

All events will incur a 20% Service charge applied to the total billed services. This is not a gratuity. Management has the right to distribute the service charge as they see fit. Houseboat employees are paid a premium wage.

HANDICAP ACCESSIBILITY

Regretfully, Green Lake Cruise Houseboat is not "Handicap Accessible" as determined by state law. Please consult our Boat Manager or about restrictions and how our staff can accommodate your guests special needs.

CHILDREN

Children are welcome to join any GL Cruise Event as long as they are accompanied by a responsible adult. We are required by law to have Life Jackets on board for all children. However, these life jackets though safe are bulky and uncomfortable to wear. Neither State law nor GLC require small children to wear Life Jackets under normal normal cruising conditions. However, we do encourage you to bring your own, more comfortable, life jacket for your children to wear throughout the cruise.

PAYMENT TERMS

Event payment is due in full upon the day of personal events when booked by private individuals. Payments may be made by Visa, MasterCard, American Express, Discover or a personal check.

Events planned by corporate customers may also pay the day of the event by Credit Card or Check or may be billed for the event with prior approval by boat management. Only one form of payment will be accepted.

RIDE AT YOUR OWN RISK

Green Lake Cruise staff will not be held liable for any personal injury, damage or loss to any personal property incurred by groups aboard our Houseboat. It is agreed that a cruise event is a "Ride at your own risk" attraction.

Jumping off the boat while in motion is grounds for an automatic cancellation of your cruise with no refunds.